

# BAMBOO DISTRIBUTION

*Skyline Enterprise - Intelligent Salvage Management (ISM)*

Developed by PCCS Group

## WHAT DID WE DO?

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Bamboo Distribution are an international leader in the recovery, refurbishment and recycling of consumer electronic devices.

With global operations offering recovery, processing, sales and distribution. Bamboo provide their partners the very best value and quality of service end to end, always delivered with care and integrity.

Bamboo approached us with the aim of providing their customers full visibility throughout the process of procuring, recycling and refurbishing a wide range of electronic devices utilising modern cloud-based technologies to ensure they were complying with the changing expectations of their own customer-base.

The Intelligent Salvage Management (ISM) solution is designed to provide the best possible levels of service, high levels of return and total client visibility throughout the process, detailing and documenting every stage of the operation and keeping an audit trail in the form of recorded information such as stock lists, pricing matrices and other communications during the job. The platform also allows for the complete breakdown of return products into their component parts.

Bamboo are able to ensure performance is to the high standards set by the ISM process, which provides clients with a host of benefits - login details and a brief user-manual to help aid the process, although it is a very simple-to-use online system.

## AS A RESULT

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ISM allows Bamboo to process and measure the authenticity of the salvage batch – a case study can be performed in order to identify if the salvage could have been recovered repaired and refurbished in order to use in the pool of swap devices.



Bamboo are able to report on case study volumes, providing insights into the models and repair yields as a percentage of the total volume.

Bamboo offer a measurable pricing matrix, highlighting how the prices are calculated and putting a documented, fixed monthly pricing table in place.



The ISM platform offers the customer the convenience of an online booking and management tool.



With Bamboo we have created an environment of complete transparency for the benefit of their clients, whilst continuously communicating vital information back and forth between customer and company.